

PART 2 (3 minutes)

I: Now, Part Two. We are going to role-play some situations. I want you to start or respond. First situation (*choose one situation from A*).

A

- I'm your neighbour. I start.
You couldn't look after my place for a bit, could you?
- I'm a stranger in your town. I start.
Where can I go to find some really typical local entertainment?
- We're old schoolmates. I start.
So, have you seen anyone from our old school recently?
- We're strangers at the airport. I start.
My suitcase hasn't turned up yet. Do you know what I should do?

C: (*Responds.*)

I: (*Role-play the situation with the candidate – approximately two turns each.*)

I: Second situation (*choose one situation from B*).

B

- We're friends. You promised to help me with an important presentation but now you can't. You start.
- I'm a hotel receptionist. Your room isn't up to your expectations. You start.
- I've come for an interview at your place of work. You can see I look stressed. You start.
- I'm a sales assistant. You want to return an item you bought last week. You start.

C: (*Initiates.*)

I: (*Role-play the situation with the candidate – approximately two turns each.*)

I: (*Role-play a third situation from A or B if time allows.*)

I: Thank you.